



"RE-BUILDING THE CITY'S WATER SYSTEMS FOR THE 21ST CENTURY"

Sewerage & Water Board OF NEW ORLEANS

625 ST. JOSEPH STREET
NEW ORLEANS, LA 70165 • 504-529-2837 OR 52-WATER
www.swbno.org

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Contact: Renee Lapeyrolerie 504-421-7281
Brenda Thornton 504-269-7819

PRECAUTIONARY BOIL WATER ADVISORY FOR EAST BANK OF NEW ORLEANS

New Orleans –Sewerage and Water Board of New Orleans (S&WB) has issued a precautionary boil water advisory for the East Bank of New Orleans. Residents in the affected area are advised per State Department of Health and Hospitals not to drink, make ice, brush teeth, until further notice. Residents in the affected area that are immune comprised are advised not to wash hands, or shower or bath. All other residents are advised to take precautions for the below hygiene actions:

- Washing hands: Use soap and tap water, dry hands then apply hand sanitizer; the safest option is to wash with safe water.
- Shower or bath: Being careful not to swallow any water, one may take a shower safely. Using caution when bathing infants and young children so that no water is swallowed is considered fairly safe. A sponge bath reduces the chance of swallowing water. The time spent bathing should be minimized. Children and disabled individuals should have their bath supervised to ensure water is not ingested. Though the risk of illness is minimal, individuals who have recent surgical wounds, are immunosuppressed, or have a chronic illness may want to consider using bottled or boiled water for cleansing until the advisory is lifted. For those who want to be absolutely safe, use safe water until further notice per the Louisiana Office of Public Health – Infectious Disease Epidemiology Section.

This morning, there was a power fluctuation at the Sewerage & Water Board Carrollton Plant which caused a momentary drop in water pressure. Water pressure has been restored, however it was confirmed that the pressure dropped below the threshold of 15psi.

Although water pressure at the plant remained above the threshold during the outage, water pressure dropped below 15 p.s.i. at other gauges throughout the east bank of Orleans Parish. The subsequent readings triggered the need for the precautionary boil water advisory.

A cause of the outage is under investigation.

S&WB and the Louisiana Department of Health (LDH) officials have begun testing water samples.

Customers in other areas of the city are not affected and do not need to boil their water.

The boil water advisory will remain in effect until further notice for customers in the affected area. S&WB will notify residents and businesses when the advisory is lifted. If you have any questions, please call 52WATER (529-2837).

Boil water advisories are issued out of an abundance of caution whenever the water pressure drops below 15psi. We agree with the recommendations of our regulatory partner, the Department of Health and Hospitals, that it is prudent to issue these advisories out of an abundance of caution. The concern is that a pressure drop inside of the water pipe could allow an opportunity for contaminants into the pipe. Chlorine is a chemical that is added to water to combat contamination. The Sewerage and Water Board staff maintains a high chlorine residual and we aggressively and continually monitor our chlorine residual to ensure that our potable water has the ability to fight off bacteriological growth.

INSTRUCTIONS FOR BOILING WATER

Boil water for one full minute in a clean container. The one-minute boil time begins after the water has been brought to a rolling boil. (If there is a flat taste, it can be eliminated by shaking the water in a bottle or pouring it from one container to another.)

Please review and follow the Louisiana Office of Public Health's Recommendations for Boil-Water Advisories listed on our website at <http://new.dhh.louisiana.gov/assets/oph/Center-PHCH/Center-CH/infectious-epi/EpiManual/BoilWaterAdvisory.pdf> or www.swbno.org to ensure that all tap water is properly disinfected before use.

What to do During a Boil Water Advisory

<http://www.nola.gov/getattachment/Mayor/Press-Releases/2015/20150724-Boil-Water-Advisory/Boil-Water-Factsheet-General-Public-V6-0.pdf/>

Boil Water Advisory Tips for Healthcare and Daycare Facilities

[http://www.nola.gov/getattachment/Mayor/Press-Releases/2015/20150724-Boil-Water-Advisory/Boil-Water-Factsheet-Healthcare-andDaycare-Facilities-V3-0-\(1\)-\(2\).pdf/](http://www.nola.gov/getattachment/Mayor/Press-Releases/2015/20150724-Boil-Water-Advisory/Boil-Water-Factsheet-Healthcare-andDaycare-Facilities-V3-0-(1)-(2).pdf/)

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